

Republic of the Philippines Department of Education **REGION XI** SCHOOLS DIVISION OF DIGOS CITY

OFFICE OF THE SCHOOLS DIVISION SUPERINTENDENT

April 4, 2022

DIVISION MEMORANDUM No.196, s. 2022

COMPOSITION OF THE QUALITY MANAGEMENT SYSTEM (QMS) TEAMS AND SCHEDULE OF NQMS TRAININGS IN THE SCHOOL DIVISIONS OFFICE (SDOs)

- To: Asst. Schools Division Superintendent Chief Education Supervisors (CID & SGOD) All Section and Unit Heads All Other Personnel Concerned
- 2. Pursuant to DepEd Order 009, s. 2021 known as the Institutionalization of a Quality Management System in the Department of Education, the Regional Office announces thru the enclosed unnumbered Regional Memorandum (RM) dated March 23, 2022, its provision of technical assistance to all SDOs in Region XI in setting up and aligning the SDO's existing Management System to the requirements of **One DepEd**, **One QMS** that is certifiable to ISO 9001:2015 standard.
- 3. Relative to this, the Region has directed the submission of the Division QMS Teams on or before April 8, 2022. Below is the composition of the SDO Digos City QMS Teams who shall act as Focal Persons for the different responsibilities stipulated in the abovementioned DepEd Order including the documentary requirements that may be required during the NQMS activities.

QMS TEAMS	COMPOSITION	NAMES
1. Top Management	SDS ASDS	Cristy C. Epe Basilio P. Mana-ay, Jr.
2. Quality Management Representative	No position indicated	Clarence S. Pillerin
3. Quality Management System Secretariat	Team Leader: Members: (8 members)	Eleser D. Mateo Ramel Ayop Geraldine Ranara Alnie Ymalay Sharon Ann Iyog April Rose Alcala Ruben Evarretta Qumran M. Loyola Danica Lagunsa

Encls:

Unnumbered Regional Memorandum

References:

Unnumbered Regional Advisory DO No. 014, s.2022

To be indicated in the <u>Perpetual Index</u> under the following subjects:

QUALITY MANAGEMENT SYSMTE (QMS)

cuy: guidelines on the conduct of evaluation on homeschooling program applications of public and private educational institutions in consonance with do 001, s.2022 or the revised policy guidelines on homeschooling program April 7, 2022





Republic of the Philippines

Department of Education

REGION XI

SCHOOLS DIVISION OF DIGOS CITY

1 Diale Managers	Toom Loodon CDC	Criety C Ene
4. Risk Management	Team Leader: SDS	Cristy C. Epe
Team	Deputy Team Leader:	Basilio P. Mana-ay, Jr.
	ASDS	
	Members:	
	1. SGOD Chief	Sollie B. Oliver
	2. CID Chief	Beverly S Daugdaug
	3. PRME Unit	Xavier S. Fuentes
	(4)	Airon M. Alejandro
		Eleser D. Mateo
		Cecile C. Uy
	4. Information	Gervasio Salinas, Jr.
	Officer	
5. Internal Quality Audit	Team Leader:	Clarence Pillerin
Team	Deputy TL:	Sollie B. Oliver
	All SGOD Personnel	Cherrie Ann B. Bohol
	(7; as Members)	Peter-Jason C. Senarillos
	(7, 03 Wembers)	Ronald B. Dedace
		Helen B. Franconas
		Reyzen Monserate
		Julie Anne P. Ampa
		Maria Leonora P. Salazar
	5 other Members	Jem Boy Cabrella
		Nory Alegarbes
		Neptune L.Tambilawan
		Myhrra Faye Ll. Bontia
		Clarisse Joy L. Arnaez-Llaban
6. Knowledge	CID Chief	Beverly S. Daugdaug
Management Team	Deputy TL	Mishel Cadungog
Management ream	ICTU	• •
		Stephen Pascual
		Thonver Sampaga
		Jessrael Bingel
	Records Section	Aleli M. Chiong
		Helena Solon
		Vincent Sambra
	PRME Office	Xavier S. Fuentes
		Airon M. Alejandro
		Eleser D. Mateo
		Cecile C. Uy
	Information Officer	Tito M. Endrina
7. Quality Workplace	AO-V	Francis Jude Alcomendras
Team	Deputy TL	Jayzon Cardines
	Asset Management	Marcelino Ranollo, Jr.
	Section	Reynante Fantonnial
		Joel Estumo
		Ferdinand Magdadaro

Encls:

Unnumbered Regional Memorandum

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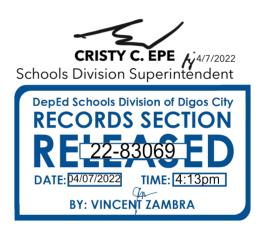




Republic of the Philippines Department of Education REGION XI SCHOOLS DIVISION OF DIGOS CITY

8. Training and	CID Chief	Beverly S. Daugdaug
Advocacy Team	SGOD Chief	Sollie B. Oliver
	HRD Unit	Ronald B. Dedace
		Julie Anne P. Ampa
	Information Officer	Tito M. Endrina

- The duties and responsibilities of each team are provided in the enclosed Regional Memo Re: Composition of Quality Management Systems (QMS) Teams and Schedule of NQMS Trainings in the Schools Division Offices.
- In addition, the Region has also scheduled a series of NQMS activities. For the Digos City Division, the 1st activity shall be on April 18, 2022, and the last one on September 20-21, 2022. Please refer to the enclosed Corrigendum to the Regional Memorandum for details and the final dates of the said activities.
- 6. For your information and guidance.







Republic of the Philippines

Department of Education

DAVAO REGION

Office of the Regional Director

MEMORANDUM

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- To : Schools Division Superintendents Assistant Schools Division Superintendents SGOD and CID Chiefs All others concerned
- Subject: COMPOSITION OF QUALITY MANAGEMENT SYSTEM (QMS) TEAMS AND SCHEDULE OF NQMS TRAININGS IN THE SCHOOLS DIVISION OFFICES
- Date : March 23, 2022
- In compliance with DO 009, s. 2021 (Institutionalization of a Quality Management System in the Department of Education), this Office will be providing the necessary technical assistance to all Schools Division Offices in Region XI in setting-up and aligning the current Management System of SDOs to the requirements of One DepEd, One QMS that is certifiable to ISO 9001:2015 standard.
- 2. Relative to the above, all Schools Division Offices are required to assign members of the QMS teams through a Division Memorandum (see Annex A), that will serve as focal persons for the different areas of responsibilities based on DO 009, s. 2021 and is expected to prepare the necessary documentary requirements as may be required during the scheduled activities and technical assistance (see Annex B).
- Composition of the QMS Teams must be submitted on or before April 8, 2022 to pprd.region11@deped.gov.ph.
- All queries related to the One DepEd, One QMS project of DepEd Region XI may be referred to Emmanuel Alpha D. Sicam, Planning Officer III, Policy, Planning and Research Division through Tel. No. 224-0750.
- 5. Thank you for your usual cooperation.

MALLAN G. FARNAZO Director IV

Enclosed: As Stated

ROP3/eads



Address: F. Torres St., Davao City (8000) Telephone Nos.: (082) 291-1665; (082) 221-6147



ANNEX A

OMS Team	RESPONSIBILITIES/TERMS OF REFERENCE	COMPOSITION
Top Management	 a) Lead the establishment, implementation and monitoring of the QMS at the SDO; b) Establish, communicate and embody the Quality Policy Statement; c) Ensure effectiveness of the QMS using riskbased thinking and risk management; d) Ensure that quality objectives set are aligned with DepEd's strategic direction, through RPMS; e) Communicate the importance of fulfilling the needs and expectations of all clients and stakeholders; f) Determine and provide necessary resources needed to implement and sustain QMS implementation; g) Lead and conduct the Management Review at least once every quarter; h) Ensure that institutional mandates, statutory and regulatory requirements are met; and i) Designate the Quality Management 	Schools Division Superintendents and Assistant Schools Division Superintendents
Quality Management Representatives (QMRs)	 Representative (QMR). a) Communicate the importance of having a QMS within DepEd; b) Oversee the implementation and take accountability for the effectiveness of the QMS; c) Ensure the conformance of the QMS to the requirements of ISO 9001; d) Ensure the integrity and effectiveness of the QMS; e) Ensure that the Quality Policy Statement (QPS) and DepEd Quality Management System (QMS) targets and objectives are aligned with the context and strategic directions of the Top Management; f) Reports audit results, identified targets, opportunities for improvement, and other QMS-related matters to the Top Management; g) Ensure integration of the QMS requirements into DepEd's business processes; h) Promote continuous improvement of the QMS and processes of the agency; i) Engage, direct and support QMS Teams and its members to contribute to the effectiveness of the QMS; j) Oversee the operations of the QMS Secretariat including each QMS Team and report to the Top Management; and, k) Act as liaison of the Department with external parties on matters relating to QMS. 	To be appointed by the Schools Division Superintendent
Quality Management	a) Coordinate effective deployment and efficient use of human, financial and other physical resources for the QMS;	Schools Governance and Operations Division

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ANNEX A

System	b) Provide technical and administrative support to Team Leader:
Secretariat	successfully implement the QMS; Members:
	c) Coordinate QMS-related activities in their 1.
2	respective offices; 2
13.3	d) Collaborate with and assist the QMS Teams on 3
	their efforts for continuous improvement of the 4.
	QMS; 5
	e) Facilitate the delivery of specific outputs in line 6
	with the QiviS;
	f) Assist the QMR in communicating with external
	parties on QMS-related matters; and,
	g) Provide feedback and updates on QMS-related
	matters to the QMR.
	a) Implement and refer to the last version of the risk planning guidelines and handling of client's Team Leader. SDS
	Complaints procedure in the Procedures and Deputy TL. ASDS
	b) Ensure reporting, analysis, monitoring and Members:
	evaluation of client satisfaction results. 1.SGOD Chief
Berne Col	c) Provide technical assistance in the 2.CID Chief
	accomplishment of the risk and opportunity 3 Planning and Research Secti
Risk	registry per office; 4.Designated Information Offi
Management	d) Provide feedback and update to the QMR on the
Team	status of risk assessment and action plans;
	e) Perform monitoring and oversight function in
	ensuring the established action plans in the risk
	and opportunity registries are effective and
	implemented as scheduled; and
	f) Ensure documentation and clear implementation
	of quality objectives through the review of targets
	and indicators in the OPCRF.
	a) Implement and refer to the latest version of the
	Internal Quality Audit Procedure in the Team Leader: SGOD Chief
	Procedures and Work Instructions Manual; Deputy TL: to be assigned
	b) Undergo training on ISO 19011 (Guidelines for
	Auditing Management System); Members:
	c) Determine the conformance of the QMS with 1. All SGOD
	planned arrangements and the requirements of 2. to be assigned
	ISO 9001; 3 to be assigned
Internal Quality	d) Determine whether the QMS is effectively 4. to be assigned
Internal Quality Audit Team	implemented and maintained through the conduct 5. to be assigned
(IQAT)	of an internal quality audit; 6. to be assigned
(IQAI)	e) Keep track of the implementation of the
	correction and corrective actions to address the
	opportunities for improvement potential
	nonconformities, and nonconformities raised
	during the internal quality audits; and,
	f) Provide the findings of the IQA through the audit
	summary report and status of Request for Action
	(RFA) to the QMR as an input to the
	Management Review.

ANNEX A

Knowledge Management Team (KMT)	 a) Implement and refer to the latest version of the Document Management Procedure, Document Matrix and Organizational Knowledge Matrix in the Procedures and Work Instructions Manual; b) Ensure that the requirements for updating, maintaining and retaining documented information are established and implemented; c) Organize the operation and administrative records to ensure availability, completeness, consistent generation, protection, easy retrieval and proper disposal of documents, d) Oversee activities related to managing organizational knowledge and setting document management standards; and, e) Frovide feedback to the QMR on the status of the control documents and records.
Quality Workplace Team	 a) Ensure consistent implementation of Quality Workplace Standards; b) Collaborate with concerned office/personnel to ensure a conducive and safe work/school environment to improve productivity. c) Monitor and evaluate cleanliness, orderliness and safety at the school or workplace in conformance to the Quality Workplace Standards to be issued separately; and d) Provide feedback and updates to the QMR on the status of workplace management.
Training and Advocacy Team (TAT)	 a) Orient employees and disseminate information on QMS-related matters such as ISO 9001 standards, Organizational Knowledge, QMS Manual, Procedures and Work Instructions Manual and Quality Policy; b) Capacitate employees on the development of their operations manual and planning documents; c) Develop effective training and advocacy materials to enable the successful implementation and sustainability of the QMS; d) Plan and coordinate effective deployment and efficient use of QMS training and materials; e) Develop and disseminate IEC materials to strengthen the awareness on QMS and build a culture of continuous improvement, and f) Provide feedback and update to the QMR on the status of QMS-related training and awareness

ONE DEPED, ONE QMS ACTIVITIES

For SDOs in Region XI

DATE	ACTIVITY	PARTICIPANT
April 13	Meet and Greet with SDO QMS Teams, general overview of NQMS and tour of SDO: 8:00 – 9:30 - SDO Panabo City 10:00 – 11:30 – SDO Davao del Norte 1:00 – 2:30 – SDO Tagum City 3:00 – 5:00 – SDO Davao de Oro	Marilyn Madrazo Emmanuel Alpha Sicam SDO QMS Teams
April 14	Meet and Greet with SDO QMS Teams, general overview of NQMS and tour of SDO: 8:00 – 9:30 – SDO Mati City 10:00 – 11:30 – SDO Davao Oriental	Marilyn Madrazo Emmanuel Alpha Sicam SDO QMS Teams
April 15	Meet and Greet with SDO QMS Teams, general overview of NQMS and tour of SDO: 8:00 – 9:30 - SDO Digos City 10:00 – 11:30 – SDO Davao del Sur 2:00 – 3:30 – SDO Davao Occidental	Marilyn Madrazo Emmanuel Alpha Sicam SDO QMS Teams
April 18	Meet and Greet with SDO QMS Teams, general overview of NQMS and tour of SDO: 8:00 – 9:30 - SDO IGACOS 2:30 – 4:00 – SDO Davao City	Marilyn Madrazo Emmanuel Alpha Sicam SDO QMS Teams
April 19	Virtual Orientation on NQMS and workshop on Planning Documents	All OSDS
April 20	Virtual Orientation on NQMS and workshop on Planning Documents	All SGOD
April 21	Virtual Orientation on NQMS and workshop on Planning Documents	All CID
April 22	Virtual Orientation on NQMS and workshop on Planning Documents	All Administrative Section
May 3	Virtual Risk Management Seminar/ Workshop	All OSDS
May 4	Virtual Risk Management Seminar/ Workshop	All SGOD
May 5	Virtual Risk Management Seminar/ Workshop	All CID
May 6	Virtual Risk Management Seminar/ Workshop	All Administrative Section

May 10	Virtual Presentation of Risk/Opportunity Register (per Division)	All SDOs Employees
May 17	Virtual Orientation on Training and Advocacy Procedure	Training and Advocacy Team
May 24	Virtual Operations Manual Seminar/Workshop	All SDOs Employees
May 31	Virtual Orientation on Citizen/Client Satisfaction Feedback Management Procedure	Admin Unit Legal Unit
June 7	Virtual Orientation on Documented Information Procedure	Knowledge Management Team
June 14	Virtual Orientation on Knowledge Management Procedure	Knowledge Management Team
June 24	Virtual Presentation of Operations Manual	All SDOs Employees
July 12 – 14	Internal Audit Training (Blended) Virtual Presentation (Inputs) Activities (Google Classroom) 	All SDOs IQA Team All SDOs IQA Team
July 15	Examination (Google Drive)	All SDOs IQA Team
July 19 - 20	Actual Internal Audit SDO Davao City (F2F)	IQA Team All SDO Employees
August 2 - 3	Actual Internal Audit SDO Davao de Oro (F2F)	IQA Team All SDO Employees
August 9 - 10	Actual Internal Audit SDO Davao del Norte (F2F)	IQA Team All SDO Employees
August 16 - 17	Actual Internal Audit SDO Davao Oriental (F2F)	IQA Team All SDO Employees
August 23 - 24	Actual Internal Audit SDO Davao Occidental (F2F)	IQA Team All SDO Employees
Sept 6 - 7	Actual Internal Audit SDO Panabo City (F2F)	IQA Team All SDO Employees
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Republic of the Philippines

Department of Education

DAVAO REGION

Office of the Regional Director

MEMORANDUM

- To : Schools Division Superintendents Assistant Schools Division Superintendents SGOD and CID Chiefs All others concerned
- Subject: CORRIGENDUM TO COMPOSITION OF QUALITY MANAGEMENT SYSTEM (QMS) TEAMS AND SCHEDULE OF NQMS TRAININGS IN THE SCHOOLS DIVISION OFFICES
- Date : April 4, 2022
- 1. In compliance with DO 009, s. 2021 (Institutionalization of a Quality Management System in the Department of Education), this Office will be providing the necessary technical assistance to all Schools Division Offices in Region XI in setting-up and aligning the current Management System of SDOs to the requirements of One DepEd, One QMS that is certifiable to ISO 9001:2015 standard.
- 2. Relative to the above, please refer to the *revised schedule of activities and technical* assistance (see Annex A).
- All queries related to the One DepEd, One QMS project of DepEd Region XI may be referred to Emmanuel Alpha D. Sicam, Planning Officer III, Policy, Planning and Research Division through Tel. No. 224-0750.
- 4. Thank you for your usual cooperation.

ALLAN G. FARNAZO Director IV /

Enclosed: As Stated ROP3/eads

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ONE DEPED, ONE QMS ACTIVITIES

For SDOs in Region XI

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April 20	Meet and Greet with SDO QMS Teams, general overview of NQMS and tour of SDO: 8:00 – 9:30 - SDO IGACOS 2:30 – 4:00 – SDO Davao City	Marilyn Madrazo Emmanuel Alpha Sicam Danilo Canda SDO QMS Teams
April 21	Virtual Orientation on NQMS and workshop on Planning Documents	All OSDS
April 25	Virtual Orientation on NQMS and workshop on Planning Documents	All SGOD
April 26	Virtual Orientation on NQMS and workshop on Planning Documents	All CID
April 27	Virtual Orientation on NQMS and workshop on Planning Documents	All Administrative Section
May 3	Virtual Risk Management Seminar/ Workshop	All OSDS
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May 17	Virtual Orientation on Training and Advocacy Procedure	Training and Advocacy Team
May 30	Virtual Operations Manual Seminar/Workshop	All SDOs Employees
May 31	Virtual Orientation on Citizen/Client Satisfaction Feedback Management Procedure	Admin Unit Legal Unit
June 14	Virtual Orientation on Documented Information Procedure	Knowledge Management Team
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	Conduct of Management Review	

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Republic of the Philippines

Department of Education

DAVAO REGION

Office of the Regional Director

DEPED REGION XI ADVISORY NO. _____ April, 2022

An Advisory for All Schools Division Offices

This is in reference to the Unnumbered Regional Memorandum dated March 23, 2022 regarding the COMPOSITION OF QUALITY MANAGEMENT SYSTEM (QMS) TEAMS AND SCHEDULE OF NQMS TRAININGS IN THE SCHOOLS DIVISION OFFICES, will be following the attached updated schedule of activities to address the conflicts in some of the activities.

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Dissemination of this Advisory is desired.

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ONE DEPED, ONE QMS ACTIVITIES

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