

Republic of the Philippines Department of Education REGION XI SCHOOLS DIVISION OF DIGOS CITY

OFFICE OF THE SCHOOLS DIVISION SUPERINTENDENT

April 11, 2022

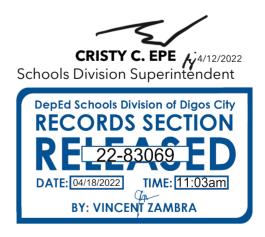
DIVISION MEMORANDUM No.<u>213</u>, s. 2022

CORRIGENDUM TO DM NO. 196, S.2022 RE. COMPOSITION OF THE QUALITY MANAGEMENT SYSTEM (QMS) TEAMS AND SCHEDULE OF NQMS TRAININGS IN THE SCHOOLS DIVISION OFFICE (SDOs)

- To: Asst. Schools Division Superintendent Chief Education Supervisors (CID & SGOD) Public Schools District Supervisors Education Program Supervisors Section and Unit Heads All Other Personnel Concerned
- 1. Relative to the enclosed Division Memorandum No. 196, s.2022 dated April 4, 2022, this Office issues this corrigendum to inform the field of the **changes in the composition of the Division QMS Teams:**

QMS Team	Previous Members	Current Members
1. Quality Management System Secretariat	Alnie Ymalay Geraldine Ranara Ruben Evaretta	Jose Israel Maravilles Juvy A. Cardines Mark Castańares

2. For your information, guidance, and compliance.



Encls: DM No. 196,s.2022 To be indicated in the <u>Perpetual Index</u> under the following subjects: QUALITY MANGEMENT SYSTEM (QMS)

cuy: corrigendum to dm no. 196, s.2022 re. composition of the quality management system (qms) teams April 11, 2022







Republic of the Philippines Department of Education REGION XI SCHOOLS DIVISION OF DIGOS CITY

OFFICE OF THE SCHOOLS DIVISION SUPERINTENDENT

April 4, 2022

DIVISION MEMORANDUM No.<u>196</u>, s. 2022

COMPOSITION OF THE QUALITY MANAGEMENT SYSTEM (QMS) TEAMS AND SCHEDULE OF NQMS TRAININGS IN THE SCHOOL DIVISIONS OFFICE (SDOs)

- To: Asst. Schools Division Superintendent Chief Education Supervisors (CID & SGOD) All Section and Unit Heads All Other Personnel Concerned
- 2. Pursuant to DepEd Order 009, s. 2021 known as the Institutionalization of a Quality Management System in the Department of Education, the Regional Office announces thru the enclosed unnumbered Regional Memorandum (RM) dated March 23, 2022, its provision of technical assistance to all SDOs in Region XI in setting up and aligning the SDO's existing Management System to the requirements of **One DepEd**, **One QMS** that is certifiable to ISO 9001:2015 standard.
- Relative to this, the Region has directed the submission of the Division QMS Teams on or before April 8, 2022. Below is the composition of the SDO Digos City QMS Teams who shall act as Focal Persons for the different responsibilities stipulated in the abovementioned DepEd Order including the documentary requirements that may be required during the NQMS activities.

QMS TEAMS	COMPOSITION	NAMES
1. Top Management	SDS ASDS	Cristy C. Epe Basilio P. Mana-ay, Jr.
2. Quality Management Representative	No position indicated	Clarence S. Pillerin
3. Quality Management System Secretariat	Team Leader: Members: (8 members)	Eleser D. Mateo Ramel Ayop Geraldine Ranara Alnie Ymalay Sharon Ann Iyog April Rose Alcala Ruben Evarretta Qumran M. Loyola Danica Lagunsa

Encls:

Unnumbered Regional Memorandum Unnumbered Regional Advisory

References: DO No. 014, s.2022

To be indicated in the <u>Perpetual Index</u> under the following subjects: QUALITY MANAGEMENT SYSMTE (QMS)

cuy: guidelines on the conduct of evaluation on homeschooling program applications of public and private educational institutions in consonance with do 001, s.2022 or the revised policy guidelines on homeschooling program April 7, 2022







Republic of the Philippines

Department of Education

REGION XI SCHOOLS DIVISION OF DIGOS CITY

SCHOOLS DIVISION OF DIGOS CITY				
4. Risk Management	Team Leader: SDS	Cristy C. Epe		
Team	Deputy Team Leader:	Basilio P. Mana-ay, Jr.		
	ASDS			
	Members:			
	1. SGOD Chief	Sollie B. Oliver		
	2. CID Chief	Beverly S Daugdaug		
	3. PRME Unit	Xavier S. Fuentes		
	(4)	Airon M. Alejandro		
		Eleser D. Mateo		
		Cecile C. Uy		
	4. Information	Gervasio Salinas, Jr.		
	Officer			
5. Internal Quality Audit	Team Leader:	Clarence Pillerin		
Team	Deputy TL:	Sollie B. Oliver		
	All SGOD Personnel	Cherrie Ann B. Bohol		
	(7; as Members)	Peter-Jason C. Senarillos		
		Ronald B. Dedace		
		Helen B. Franconas		
		Reyzen Monserate		
		Julie Anne P. Ampa		
		Maria Leonora P. Salazar		
	5 other Members	Jem Boy Cabrella		
		Nory Alegarbes		
		Neptune L.Tambilawan		
		Myhrra Faye Ll. Bontia		
		Clarisse Joy L. Arnaez-Llaban		
6. Knowledge	CID Chief	Beverly S. Daugdaug		
Management Team	Deputy TL	Mishel Cadungog		
5	ICTU	Stephen Pascual		
		Thonver Sampaga		
		Jessrael Bingel		
	Records Section	Aleli M. Chiong		
		Helena Solon		
		Vincent Sambra		
	PRME Office	Xavier S. Fuentes		
	NY ANALASIN'NY ANALASI	Airon M. Alejandro		
		Eleser D. Mateo		
		Cecile C. Uy		
	Information Officer	Tito M. Endrina		
7. Quality Workplace	AO-V	Francis Jude Alcomendras		
Team	Deputy TL	Jayzon Cardines		
	Asset Management	Marcelino Ranollo, Jr.		
	Section	Reynante Fantonnial		
		Joel Estumo		
		Ferdinand Magdadaro		
L				

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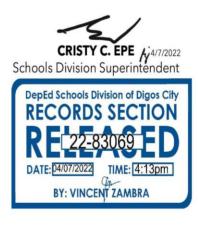
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REGION XI SCHOOLS DIVISION OF DIGOS CITY

8. Training and	CID Chief	Beverly S. Daugdaug	
Advocacy Team	SGOD Chief	Sollie B. Oliver	
	HRD Unit	Ronald B. Dedace	
		Julie Anne P. Ampa	
	Information Officer	Tito M. Endrina	

- The duties and responsibilities of each team are provided in the enclosed Regional Memo Re: Composition of Quality Management Systems (QMS) Teams and Schedule of NQMS Trainings in the Schools Division Offices.
- In addition, the Region has also scheduled a series of NQMS activities. For the Digos City Division, the 1st activity shall be on April 18, 2022, and the last one on September 20-21, 2022. Please refer to the enclosed Corrigendum to the Regional Memorandum for details and the final dates of the said activities.
- 6. For your information and guidance.





	Republic of the Philippines
	Department of Education DAVAO REGION
Office of t	ne Regional Director
MEMOR	NDUM
Го :	Schools Division Superintendents Assistant Schools Division Superintendents SGOD and CID Chiefs All others concerned
Subject:	COMPOSITION OF QUALITY MANAGEMENT SYSTEM (QMS) TEAMS AND SCHEDULE OF NQMS TRAININGS IN THE SCHOOLS DIVISION OFFICES
Date :	March 23, 2022
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Sy tec ali Or 2. Re thu fo ex	compliance with DO 009, s. 2021 (Institutionalization of a Quality Management stem in the Department of Education), this Office will be providing the necessary <i>chnical assistance to all Schools Division Offices in Region XI</i> in setting-up and gning the current Management System of SDOs to the <i>requirements of One DepEd</i> , <i>the QMS</i> that is certifiable to ISO 9001:2015 standard. Additive to the above, all <i>Schools Division Offices are required to assign members of</i> <i>e QMS teams</i> through a Division Memorandum (see Annex A), that will serve as cal persons for the different areas of responsibilities based on DO 009, s. 2021 and is pected to prepare the necessary documentary requirements as may be required during acheeded activities and technical assistance (see Annex B).
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Address: F. Torres St., Davao City (8000) Telephone Nos.: (082) 291-1665; (082) 221-6147



ANNEX A

OMS Team	RESPONSIBILITIES/TERMS OF REFERENCE	COMPOSITION
Top Management	 a) Lead the establishment, implementation and monitoring of the QMS at the SDO; b) Establish, communicate and embody the Quality Policy Statement; c) Ensure effectiveness of the QMS using risk-based thinking and risk management; d) Ensure that quality objectives set are aligned with DepEd's strategic direction, through RPMS; e) Communicate the importance of fulfilling the needs and expectations of all clients and stakeholders; f) Determine and provide necessary resources needed to implement and sustain QMS implementation; g) Lead and conduct the Management Review at least once every quarter; h) Ensure that institutional mandates, statutory and regulatory requirements are met; and i) Designate the Quality Management 	Schools Division Superintendents and Assistant Schools Division Superintendents
Quality Management Representatives (QMRs)	 Representative (QMR). a) Communicate the importance of having a QMS within DepEd; b) Oversee the implementation and take accountability for the effectiveness of the QMS; c) Ensure the conformance of the QMS to the requirements of ISO 9001; d) Ensure the integrity and effectiveness of the QMS; e) Ensure that the Quality Policy Statement (QPS) and DepEd Quality Management System (QMS) targets and objectives are aligned with the context and strategic directions of the Top Management; f) Reports audit results, identified targets, opportunities for improvement, and other QMS-related matters to the Top Management; g) Ensure integration of the QMS requirements into DepEd's business processes; h) Promote continuous improvement of the QMS and processes of the agency; i) Engage, direct and support QMS Teams and its members to contribute to the effectiveness of the QMS; j) Oversee the operations of the QMS Secretariat including each QMS Team and report to the Top Management; and, k) Act as liaison of the Department with external parties on matters relating to QMS. 	
Quality Management	 a) Coordinate effective deployment and efficient use of human, financial and other physical resources for the QMS; 	Schools Governance and Operations Division

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ANNEX A	
System Secretariat	 b) Provide technical and administrative support to successfully implement the QMS; c) Coordinate QMS-related activities in their respective offices; d) Collaborate with and assist the QMS Teams on their efforts for continuous improvement of the QMS; e) Facilitate the delivery of specific outputs in line with the QMS; a) Arrier the QMS;
	 f) Assist the QMR in communicating with external parties on QMS-related matters; and, g) Provide feedback and updates on QMS-related matters to the QMR.
Risk Management Team	 a) Implement and refer to the last version of the risk planning guidelines and handling of client's complaints procedure in the Procedures and Work Instructions Manual, b) Ensure reporting, analysis, monitoring and evaluation of client satisfaction results. c) Provide technical assistance in the accomplishment of the risk and opportunity registry per office; d) Provide feedback and update to the QMR on the status of risk assessment and action plans; e) Ensure reporting and update to the QMR on the status of risk assessment and action plans; e) Ensure reporting and rescarch for the result of the risk and opportunity registry per office; f) Provide feedback and update to the QMR on the status of risk assessment and action plans; f) Ensure reporting and rescarch plans;
	 e) Perform monitoring and oversight function in ensuring the established action plans in the risk and opportunity registrics are effective and implemented as scheduled; and f) Ensure documentation and clear implementation of quality objectives through the review of targets and indicators in the OPCRF.
	 a) Implement and refer to the latest version of the Internal Quality Audit Procedure in the Procedures and Work Instructions Manual; b) Undergo training on ISO 19011 (Guidelines for Auditing Management System); c) Determine the conformance of the QMS with planned arrangements and the requirements of ISO 9001;
Internal Quality Audit Team (IQAT)	 d) Determine whether the QMS is effectively implemented and maintained through the conduct of an internal quality audit; e) Keep track of the implementation of the correction and corrective actions to address the opportunities for improvement potential nonconformities, and nonconformities raised during the internal quality audits; and, f) Provide the findings of the IQA through the audit summary report and status of Request for Action (RFA) to the QMR as an input to the Management Review.

ANNEX A

Knowledge Management Team (KMT)	 a) Implement and refer to the latest version of the Document Management Procedure, Document Matrix and Organizational Knowledge Matrix in the Procedures and Work Instructions Manual; b) Ensure that the requirements for updating, maintaining and retaining documented information are established and implemented; c) Organize the operation and administrative records to ensure availability, completeness, consistent generation, protection, easy retrieval and proper disposal of documents. d) Oversee activities related to managing organizational knowledge and setting document management standards; and, e) Provide feedback to the QiviR on the status of the control documents and records.
Quality Workplace Team	 a) Ensure consistent implementation of Quality Workplace Standards; b) Collaborate with concerned office/personnel to ensure a conducive and safe work/school environment to improve productivity. c) Monitor and evaluate cleanliness, orderliness and safety at the school or workplace in conformance to the Quality Workplace Standards to be issued separately; and d) Provide feedback and updates to the QMR on the status of workplace management.
Training and Advocacy Team (TAT)	 a) Orient employees and disseminate information on QMS-related matters such as ISO 9001 standards, Organizational Knowledge, QMS Manual, Procedures and Work Instructions Manual and Quality Policy; b) Capacitate employees on the development of their operations manual and planning documents; c) Develop effective training and advocacy materials to enable the successful implementation and sustainability of the QMS; d) Plan and coordinate effective deployment and efficient use of QMS training and materials; e) Develop and disseminate IEC materials to strengthen the awareness on QMS and build a culture of continuous improvement; and f) Provide feedback and update to the QMR on the status of QMS-related training and awareness

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ONE DEPED, ONE QMS ACTIVITIES

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For SDOs in Region XI

DATE	ACTIVITY	PARTICIPANT
April 13	Meet and Greet with SDO QMS Teams, general overview of NQMS and tour of SDO: 8:00 – 9:30 - SDO Panabo City 10:00 – 11:30 – SDO Davao del Norte 1:00 – 2:30 – SDO Tagum City 3:00 – 5:00 – SDO Davao de Oro	Marilyn Madrazo Emmanuel Alpha Sicam SDO QMS Teams
April 14	Meet and Greet with SDO QMS Teams, general overview of NQMS and tour of SDO: 8:00 – 9:30 – SDO Mati City 10:00 – 11:30 – SDO Davao Oriental	Marilyn Madrazo Emmanuel Alpha Sicam SDO QMS Teams
April 15	Meet and Greet with SDO QMS Teams, general overview of NQMS and tour of SDO: 8:00 - 9:30 - SDO Digos City 10:00 - 11:30 - SDO Davao del Sur 2:00 - 3:30 - SDO Davao Occidental	Marilyn Madrazo Emmanuel Alpha Sicam SDO QMS Teams
April 18	Meet and Greet with SDO QMS Teams, general overview of NQMS and tour of SDO: 8:00 – 9:30 - SDO IGACOS 2:30 – 4:00 – SDO Davao City	Marilyn Madrazo Emmanuel Alpha Sicam SDO QMS Teams
April 19	Virtual Orientation on NQMS and workshop on Planning Documents	All OSDS
April 20	Virtual Orientation on NQMS and workshop on Planning Documents	All SGOD
April 21	Virtual Orientation on NQMS and workshop on Planning Documents	All CID
April 22	Virtual Orientation on NQMS and workshop on Planning Documents	All Administrative Section
May 3	Virtual Risk Management Seminar/ Workshop	All OSDS
May 4	Virtual Risk Management Seminar/ Workshop	All SGOD
May 5	Virtual Risk Management Seminar/ Workshop	All CID
May 6	Virtual Risk Management Seminar/ Workshop	All Administrative Section

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May 10	Virtual Presentation of Risk/Opportunity Register (per Division)	All SDOs Employees
May 17	Virtual Orientation on Training and Advocacy Procedure	Training and Advocacy Team
May 24	Virtual Operations Manual Seminar/Workshop	All SDOs Employees
May 31	Virtual Orientation on Citizen/Client Satisfaction Feedback Management Procedure	Admin Unit Legal Unit
June 7	Virtual Orientation on Documented Information Procedure	Knowledge Management Team
June 14	Virtual Orientation on Knowledge Management Procedure	Knowledge Management Team
June 24	Virtual Presentation of Operations Manual	All SDOs Employees
July 12 – 14 July 15	Internal Audit Training (Blended) Virtual Presentation (Inputs) Activities (Google Classroom) Examination (Google Drive) 	All SDOs IQA Team All SDOs IQA Team All SDOs IQA Team
July 19 - 20	Actual Internal Audit SDO Davao City (F2F)	IQA Team All SDO Employees
August 2 - 3	Actual Internal Audit SDO Davao de Oro (F2F)	IQA Team All SDO Employees
August 9 - 10	Actual Internal Audit SDO Davao del Norte (F2F)	IQA Team All SDO Employees
August 16 - 17	Actual Internal Audit SDO Davao Oriental (F2F)	IQA Team All SDO Employees
August 23 - 24	Actual Internal Audit SDO Davao Occidental (F2F)	IQA Team All SDO Employees
Sept 6 - 7	Actual Internal Audit SDO Panabo City (F2F)	IQA Team All SDO Employees
Sept 13 - 14	Actual Internal Audit SDO Tagum City (F2F)	IQA Team All SDO Employees
Sept 20 - 21	Actual Internal Audit SDO Digos City (F2F)	IQA Team All SDO Employees
Oct 4 - 5	Actual Internal Audit SDO Mati City (F2F)	IQA Team All SDO Employees
Oct 11 - 12	Actual Internal Audit SDO Davao del Sur (F2F)	IQA Team All SDO Employees
Oct 18 - 19	Actual Internal Audit SDO IGACOS (F2F)	IQA Team All SDO Employees
	Conduct of Management Review	

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Republic of the Philippines Department of Education DAVAO REGION

Office of the Regional Director

MEMORANDUM

То	:	Schools Division Superintendents Assistant Schools Division Superintendents
		SGOD and CID Chiefs All others concerned

Subject: CORRIGENDUM TO COMPOSITION OF QUALITY MANAGEMENT SYSTEM (QMS) TEAMS AND SCHEDULE OF NQMS TRAININGS IN THE SCHOOLS DIVISION OFFICES

Date : April 4, 2022

- In compliance with DO 009, s. 2021 (Institutionalization of a Quality Management System in the Department of Education), this Office will be providing the necessary technical assistance to all Schools Division Offices in Region XI in setting-up and aligning the current Management System of SDOs to the requirements of One DepEd, One QMS that is certifiable to ISO 9001:2015 standard.
- 2. Relative to the above, please refer to the *revised schedule of activities and technical assistance (see Annex A).*
- All queries related to the One DepEd, One QMS project of DepEd Region XI may be referred to Emmanuel Alpha D. Sicam, Planning Officer III, Policy, Planning and Research Division through Tel. No. 224-0750.
- 4. Thank you for your usual cooperation.

ALLAN G. FARNAZO Director IVA

Enclosed: As Stated

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Address: F. Torres St., Davao City (8000) Telephone Nos.: (082) 291-1665; (082) 221-6147





ONE DEPED, ONE QMS ACTIVITIES

For SDOs in Region XI

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April 20	Meet and Greet with SDO QMS Teams, general overview of NQMS and tour of SDO: 8:00 – 9:30 - SDO IGACOS 2:30 – 4:00 – SDO Davao City	Marilyn Madrazo Emmanuel Alpha Sicam Danilo Canda SDO QMS Teams
April 21	Virtual Orientation on NQMS and workshop on Planning Documents	All OSDS
April 25	Virtual Orientation on NQMS and workshop on Planning Documents	All SGOD
April 26	Virtual Orientation on NQMS and workshop on Planning Documents	All CID
April 27	Virtual Orientation on NQMS and workshop on Planning Documents	All Administrative Section
May 3	Virtual Risk Management Seminar/ Workshop	All OSDS
May 4	Virtual Risk Management Seminar/ Workshop	All SGOD All CID
May 5	Virtual Risk Management Seminar/ Workshop	All Administrative Section
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May 17	Virtual Orientation on Training and Advocacy Procedure	Training and Advocacy Team
May 30	Virtual Operations Manual Seminar/Workshop	All SDOs Employees
May 31	Virtual Orientation on Citizen/Client Satisfaction Feedback Management Procedure	Admin Unit Legal Unit
June 14	Virtual Orientation on Documented Information Procedure	Knowledge Management Team
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June 24	Virtual Presentation of Operations Manual	All SDOs Employees
	Internal Audit Training (Blended)	
July 12 - 14	Virtual Presentation (Inputs)	All SDOs IQA Team
	Activities (Google Classroom)	All SDOs IQA Team
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Republic of the Philippines

Department of Education

DAVAO REGION

Office of the Regional Director

DEPED REGION XI ADVISORY NO. _____ April, 2022

An Advisory for All Schools Division Offices

This is in reference to the Unnumbered Regional Memorandum dated March 23, 2022 regarding the COMPOSITION OF QUALITY MANAGEMENT SYSTEM (QMS) TEAMS AND SCHEDULE OF NQMS TRAININGS IN THE SCHOOLS DIVISION OFFICES, will be following the attached updated schedule of activities to address the conflicts in some of the activities.

Dissemination of this Advisory is desired.

ALLAN G. FARNA Directo

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ONE DEPED, ONE QMS ACTIVITIES

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