

Republic of the Philippines

Department of Education

Region XI SCHOOLS DIVISION OF DIGOS CITY

OFFICE OF THE SCHOOLS DIVISION SUPERINTENDENT

DIVISION MEMORANDUM

SGOD-2024- 36

To: : Assistant Schools Division Superintendent Division Chiefs Public Schools District Supervisors Education Program Supervisor Public School Heads

Subject : INFORMATION ON EFFECTIVE COMMUNICATION IN HANDLING PUBLIC COMPLAINTS

Date : March 4, 2024

This is in reference to Regional Memorandum HRDD-2024-059 dated February 28, 2024 signed by Roy T. Enriquez, Chief Administrative Officer, re: Information on Effective Communication in Handling Public Complaints.

Attached is the basic communication from JVD Training Services on the conduct of seminar titled, "Effective Communication and its Importance in Handling Public Complaints", and "Fiber and IP Network Essential". Other relevant details are found in the enclosure.

In view of the foregoing, participation to the activity is voluntary. Therefore, payment for the registration must be on the personal account of the interested participants. Adherence to DO 9, s. 2005 on Instituting measures to engaged Time-on-Task, and DO 030, s. 2021, on the Multi-Year Implementing Guidelines on the Allocation and Utilization of the Human Resource Development Fund for Teachers and School Leaders shall be strictly observed.

For questions and clarifications, email jvdtraining@yahoo.com.

Attendance / participation is on official time only.

Immediate dissemination of this Memorandum is directed.

ÉSTACIO, PhD., CESO VI OIC - Schools Division Superintendent 3/4/24

PeoEd Schools Division of Digos City RECORDS (SECTION)

Enclosed: As stated SGOD/jsa



Roxas Street cor. Lopez Jaena Street, Zone II, bigos City 8002 (082) 553-8396 | (082) 553-8376 | (082) 553-9170 | (082) 553-8375 (082) 553-8396 | (082) 553-8376 www.depeddigoscity.org | digos.city@deped.gov.ph

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Republic of the Philippines Department of Education

DAVAO REGION

Office of the Regional Director

"2040S"

REGIONAL MEMORANDUM HRDD-2024-059

То :	Schools Division Superintendents
Subject:	INFORMATION ON EFFECTIVE COMMUNICATION AND ITS IMPORTANCE IN HANDLING PUBLIC COMPLAINTS
Date :	February 28, 2024

Attached is the basic communication from JVD Training Services on the conduct of seminar titled, "Effective Communication and its Importance in Handling Public Complaints", and "Fiber and IP Network Essential". Other relevant details are found in the enclosure.

In view of the foregoing, participation to the activity is voluntary. Therefore, payment for the registration must be on the personal account of the interested participants. Adherence to DO 9, s. 2005 on Instituting Measures to Increase Engaged Time-on-Task, and DO 030, s. 2021, on the Multi-Year Implementing Guidelines on the Allocation and Utilization of the Human Resource Development Fund for Teachers and School Leaders shall be observed.

For questions and clarifications, email jvdtraining@yahoo.com.

Immediate dissemination of this Memorandum is desired.

EPARTMENT OF EDUCATION NUM RECORDS SECTION

ALLAN G. FARNAZO

Director IV

By the Authority of the Regional Director:

ENRIQUEZ Chief dministrative Officer icer-In-Charge FEB 2 9 2024

Enclosed: As Stated.

ROH/kfy



Address: F. Torres St., Davao City (8000) Telephone Nos.: (082) 291-1665; (082) 221-6147 Email Address: region11@deped.gov.ph Website: www.depedroxi.ph

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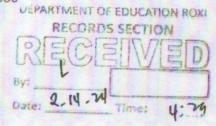


JVD TRAINING SERVICES

5/F WIL-VIC Building # 125 Kamias Road, Quezon City Email - jvdtraining@yahoo.com Tel No. 8 5516287 / Mobile No.0916 1700559

February 13, 2024

HON. ALLAN G. FARNAZO Regional Director DEPED - REGION XI F. Torres St., Davao City



Dear Sir/Madam:

JVD Training Services will be conducting two (2) seminars on the following subjects as follows:

- Effective Communication & its Importance in Handling Public Complaints March 25 and 26, 2024
 8:00am – 5:00pm
 Camelot Hotel #35 Mother Ignacia Ave., Diliman Quezon City. Registration fee: Php 4,000.00
- Fiber and IP Network Essential April 17 18, and 19, 2024
 8:00am – 5:00pm Camelot Hotel #35 Mother Ignacia Ave., Diliman Quezon City. Registration fee: Php 6,000.00

The registration fee shall be paid in cash / check per participant, payable to JVD Training Services. This includes the module of subject matter, breakfast, lunch, snacks and certificate of completion.

We hope you will send your representatives to this training.

To confirm your attendance, please kindly reply with your filled-up registration form. For inquiries and clarifications, you may reach out to us at Mobile # (0916) 1700559 and look for Ms. Cristy

God bless and Mabuhay!

Truly yours,

aprel de Campacan

JOCEL V. DE GUZMAN President