



Republic of the Philippines
Department of Education
 Region XI
SCHOOLS DIVISION OF DIGOS CITY

Office of the Schools Division Superintendent

DIVISION MEMORANDUM

SGOD-2024-784

To : Assistant Schools Division Superintendent
 Division Chiefs
 Public Schools District Supervisors
 Education Program Supervisors
 Public School Heads
 Public School Teachers

Subject : **INVITATION FROM DEVELOPMENT ACADEMY OF THE PHILIPPINES (DAP)**

Date : November 28, 2024

This is in reference to the 1st Indorsement dated November 28, 2024, signed by Rebonfamil R. Baguio, Director III, Officer In-Charge, the herein invitation from Majah Leah V. Rabago, PhD, President and CEO of the Development Academy of the Philippines (DAP), relative to the conduct of series of Workshops on Improving the Service Quality of Public Sector Organizations Organized by the Asian Productivity Organization (APO), on December 10-11, and 12, 2024 via Zoom Online Platform, for consideration.

Participation in the activity should only be voluntary and prior arrangement of the concerned school heads and teachers shall be made in compliance with DepEd Order No. 9 s. 2005 re: "Instituting Measures to Increase Engaged Time-on Task and Ensuring Compliance Therewith" ensuring that no classes shall be disrupted and no DepEd funds shall be used. Further, interested personnel are advised to ascertain the benefit over the cost of the activity (e.g. CPD units).

Relevant details and information are provided in the enclosures.

Attendance/participation is on official time only.

Immediate and wide dissemination of this Memorandum is directed.

For and in the absence of the
 Schools Division Superintendent

Sollie B. Oliver 11/29/24
SOLLIE B. OLIVER, JD, MATE

Chief Education Supervisor-SGOD
 Officer In-Charge

DepEd Schools Division of Digos City
 RECORDS SECTION
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 W-7401
 DATE: DEC 02 2024 TIME: 9:41am
 BY: *[Signature]*

Enclosed: As stated.
 SGOD/jsa



Address: Roxas Street cor. Lopez Jaena Street, Zone II, Digos City 8002
 Telephone No: (082)553-8396 | (082)553-8376 | (082)553-9170
 | (082)553-8375

Records Section



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Department of Education
DAVAO REGION

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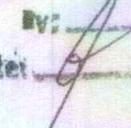
1st Indorsement
November 28, 2024

Respectfully referred to the Schools Division Superintendents of DepEd Region XI, the invitation from Majah Leah V. Rabago, PhD, President and CEO of the Development Academy of the Philippines (DAP), relative to the conduct of series of Workshops on Improving the Service Quality of Public Sector Organizations organized by the Asian Productivity Organization (APO), on December 10-11, and 12, 2024, via Zoom Online Platform, for consideration.

REBONFAMIL R. BAGUIO
Director III
Officer-In-Charge
Office of the Regional Director

DEPARTMENT OF EDUCATION
RECORDS SECTION
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ROH9/maba

By: 
Date: Nov. 28, 2024
42483



Address: F. Torres St., Davao City (8000)
Telephone Nos.: (082) 291-1665; (082) 221-6147
Email Address: region11@deped.gov.ph
Website: www.depedrox1.ph





development academy of the philippines

The National Productivity Organization



25 November 2024

ALLAN G. FARNAZO
Regional Director
Office of the Regional Director
Department of Education
F. Torres St, Davao City

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2:07

Dear Mr. Farnazo:

Greetings from the Development Academy of the Philippines (DAP)!

We are pleased to invite you and/or your representative(s) to a series of Workshops on Improving the Service Quality of Public Sector Organizations, organized by the Asian Productivity Organization (APO) in partnership with the DAP, which will be conducted via Zoom on the following dates:

- **10-11 December 2024:** Workshop on Improving the Service Quality of Public Sector Organizations for Managers and Staff
- **12 December 2024:** Orientation on Improving the Service Quality of Public Sector Organizations for Top Management

The workshops are designed to equip participants with a strong foundation in enhancing the service quality of public sector organizations. Topics include concepts, tools, and strategies for developing and institutionalizing service quality standards, embedding them into the organizational culture, and supporting overall excellence in public service.

Mr. Richard E. Mallory, APO Expert and Chair Emeritus of the American Society for Quality (ASQ) Center for Quality Standards in Government, will serve as the resource person for this series of workshops. Please find the attached briefer for additional details.


As the National Productivity Organization, the DAP would like to request your participation and/or nomination of up to two qualified candidates from your organization to the aforementioned workshops. Please note that the deadline for registration and nomination is on **6 December 2024** to ensure sufficient time for preparation.

The workshops will be held virtually, with participants joining via their own devices and internet connections. The sessions will run from 9:30 AM to 1:45 PM. The DAP Project Team will provide the workshop program and session links to registered participants.

For any inquiries or concerns, your office may reach Ms. Jasmin A. San Juan of the DAP Productivity and Development Center via email at sanjuanj@dap.edu.ph or through mobile number +63905 239 8454.

We look forward to your participation in this meaningful initiative.

Very truly yours,


MAJAS LEAH V. RAVAGO, PhD
President and CEO



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