



Republic of the Philippines
Department of Education
Region XI
SCHOOLS DIVISION OF DIGOS CITY
Digos City

OFFICE OF THE SCHOOLS DIVISION SUPERINTENDENT

DIVISION MEMORANDUM

OSDS-2025- 093


To : **FRANCIS JUD D. ALCOMENDRAS**
Administrative Officer V/Division Public Assistance Coordinator

Subject : **Coordination Meeting for Public Assistance and Online Customer Satisfaction Mechanism**

Date : **17 March 2025**

1. In reference to DepEd Regional Memorandum No. ORD-2025-034 issued on March 12, 2025, you are hereby directed to attend the coordinating meeting for the Division Public Assistance Coordinator on March 28, 2025 at the Waling-Waling Hall, Regional Office XI, Davao City, the online customer satisfaction mechanism will be the main topic of the meeting.
2. Travel expenses shall be charged against local funds subject to the usual accounting and auditing rules and regulations.
3. For immediate dissemination and strict compliance.


MELANIE P. ESTACIO, Ph.D., CESO VI
Schools Division Superintendent

DepEd Schools Division of Digos City
RECORDS SECTION
RELEASED
DATE: MARCH 19, 2025 TIME: 8:12 AM
BY: 



EComp

47324



Republic of the Philippines
Department of Education
DAVAO REGION

March 12, 2025

REGIONAL MEMORANDUM
ORD-2025-034

**COORDINATION MEETING FOR PUBLIC ASSISTANCE AND ONLINE
CUSTOMER SATISFACTION MECHANISM**

To: Schools Division Superintendents

1. There will be a coordination meeting for Public Assistance and Online Customer Satisfaction Mechanism on March 28, 2025 from 8:00 AM to 5:00 PM at the Waling-Waling Hall, Regional Office.
2. The participants are the designated Division Public Assistance Coordinators in charge of the complaints received from different sources and customer satisfaction surveys. The representatives of the Quality Management Review (QMR) and the ICTU personnel of the Regional Office will give insights on the online system.
3. Travel and other expenses are chargeable against local funds while meals (two snacks, one lunch) are charged to SARO No. OSEC-11-24-2548 subject to the usual accounting and auditing rules and regulations.
4. Immediate dissemination of the Memorandum is desired.

ALLAN G. FARNAZO
Director IV

PAU1/mgvj

REPUBLIC OF THE PHILIPPINES
DEPARTMENT OF EDUCATION
RECORDS SECTION
RELEASED
3-14-2025 47324



Address: F. Torres St., Davao City (8000)
Telephone Nos.: (082) 291-1665; (082) 221-6147
Email Address: region11@deped.gov.ph
Website: www.depedroxi.ph

