



Republic of the Philippines
Department of Education
DIGOS CITY DIVISION

Office of the Schools Division Superintendent

DIVISION MEMORANDUM

SGOD-2025- 471

To : Assistant Schools Division Superintendent
Chief Education Supervisors (CID&SGOD)
All Schools Division Office Personnel (Permanent/Job
Order/Contractual)

Subject : CORRIGENDUM TO REGIONAL MEMORANDUM PPRD-2024-123


Date : August 7, 2025

1. Relative to Regional Memorandum PPRD-2024-123 dated October 8, 2024, titled "One DepEd, One QMS for Schools Division Offices," this Office informs all concerned that the schedule for the Inter-Division Internal Quality Audit and Readiness Assessment will be changed to **January 26-30, 2026 and February 9-13, 2026**, respectively.
2. To ensure readiness and support for implementation, the Regional Office shall provide technical assistance to all SDO Quality Management Representatives and QMS team leaders on August 28, 2025 within Davao City.
3. Starting September 15, 2025, designated Regional Office personnel will be deployed to monitor and assist Schools Division Offices in the implementation of the One DepEd, One QMS initiative.
4. A virtual planning conference shall be conducted on August 14, 2025 at 9:00 AM to 11:00 AM to discuss these updates and provide further instructions through <https://tinyurl.com/RXINQMSUpdates>.
5. For information and compliance.


MELANIE P. ESTACIO, PhD, CESO VI
Schools Division Superintendent

AUG 11 2025

DepEd Schools Division of Digos City
RECORDS SECTION

RELEASED
DATE AUG 11 2025 TIME: 1:00 PM
BY: 

Enclosed: As stated.
SGOD/rom



Address: Roxas cor. Lopez Jaena Street, Zone II, Digos City (8002)
Telephone Nos.: (082) 553-8375; (082) 553-8396



Republic of the Philippines
Department of Education
DAVAO REGION

Records
120166



0825070238

August 5, 2025

REGIONAL MEMORANDUM
PPRD-2025-077

CORRIGENDUM TO REGIONAL MEMORANDUM PPRD-2024-123

To: Assistant Regional Director
Schools Division Superintendents

1. Relative to Regional Memorandum PPRD-2024-123 dated October 8, 2024, titled "One DepEd, One QMS for Schools Division Offices," this Office informs all concerned that the schedule for the Inter-Division Internal Quality Audit and Readiness Assessment will be changed to January 26-30, 2026 and February 9-13, 2026, respectively.
2. To ensure readiness and support for implementation, the Regional Office shall provide technical assistance to all SDO Quality Management Representatives and QMS team leaders on August 28, 2025 within Davao City.
3. Starting September 15, 2025, designated Regional Office personnel will be deployed to monitor and assist Schools Division Offices in the implementation of the One DepEd, One QMS initiative.
4. A virtual planning conference shall be conducted on August 14, 2025 at 9:00 to 11:00am to discuss these updates and provide further instructions through <https://tinyurl.com/RXINQMSUpdates>.
5. For questions or further clarification, contact Policy, Planning and Research Division through **Emmanuel Alpha D. Sicam**.
6. For guidance and strict compliance.

ALLAN G. FARNAZO
Director IV

Encl.: As stated
ROP3/eads

DEPARTMENT OF EDUCATION
RECORDS SECTION
RELEASED

By: *[Signature]*
Date: *Aug. 06, 2025*
120166



Address: F. Torres St., Davao City (8000)
Telephone Nos.: (082) 291-0051
Email Address: region11@deped.gov.ph
Website: www.depedroxi.ph





Republic of the Philippines
Department of Education
DAVAO REGION

October 08, 2024

REGIONAL MEMORANDUM
PPRD-2024-123

ONE DEPED, ONE QMS FOR REGION XI SCHOOLS DIVISION OFFICES

To: Assistant Regional Director
Schools Division Superintendents
Chiefs of Functional Divisions
All Others Concerned

1. Attached is DepEd Order No. 009, Series 2021, titled "Institutionalization of a Quality Management System (QMS) in the Department of Education." This order aims to enhance the delivery of quality basic education services across all levels of governance, including the central office (CO), regional offices (ROs), schools division offices (SDOs), and schools/community learning centers (CLCs).
2. This Office will provide technical assistance for the implementation of the National Quality Management System (NQMS) to all Schools Division Offices through a series of training sessions hosted by the designated SDOs, as outlined in Annex 1.
3. For any clarifications, please reach out to the Policy, Planning and Research Division of this Office through Emmanuel Alpha D. Sicam.

ALLAN G. FARNAZO
Director

Encl.: As stated
ROP3/eads

DEPARTMENT OF EDUCATION - REGION XI
RECORDS SECTION
RELEASED

Oct 09, 2024
39611



Address: F. Torres St., Davao City (8000)
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Republic of the Philippines
Department of Education
DAVAO REGION

ANNEX 1

TRAININGS AND ACTIVITIES

NO.	TITLE	DESCRIPTION	TARGET PAX	DATE	HOST SDO
1	ISO 9001 Awareness Seminar	This seminar/workshop will introduce the fundamentals of ISO certification and its requirements. It will also provide an overview of the Planning Documents for the National Quality Management System (NQMS) and outline how these will be implemented by the Schools Division Offices (SDOs) in Region XI.	1 QMR Team Leaders of: 1 RMT 1 KMT 1 TAT 1 IAT 1QWT 1 Representative per Unit/Section	January 21 – 24, 2025	
2	Training and Advocacy Training	This training focuses on implementing the Training Advocacy Procedure, with an emphasis on NQMS-related trainings conducted by SDO personnel.	5 per SDO Team Leader of: 1 TAT 4 members of TAT	February 20 – 21, 2025	
3	Risk Management Training	This training provides an in-depth understanding of how Risk Management should be implemented within the NQMS, based on ISO 31000.	5 per SDO 1 QMR RMT Team Leader 3 RMT Members	March 20 – 23, 2025	
4	Knowledge Management Training	This training offers guidance on implementing knowledge management and controlling documented information related to NQMS documents and records.	5 per SDO 1 QMR 1 KMT Team Leader 3 KMT Members	April 24 – 25, 2025	
5	Quality Workplace Training	This training equips participants with the knowledge and skills to implement the Quality Workplace Manual of the Schools Division Offices.	5 per SDO QWT 1 Team leader 4 members	May 22– 23, 2025	



Republic of the Philippines
Department of Education
DAVAO REGION

6	Internal Audit Training	This training focuses on the requirements of ISO 19011:2018 for conducting internal audits in the Schools Division Offices. It will be facilitated by an IRCA CQI-accredited trainer as specified in the PAWIM.	5 per SDO IQAT 1 Team leader 4 members	June 23-27, 2025	
7	Inter-Division Internal Audit	This activity will be conducted simultaneously by all SDOs in Region XI. Internal auditors will be assigned randomly to various SDOs and facilitated by a representative from the Regional Office.	5 per SDO IAT 1 Team leader 4 members	July 21-25, 2025	
8	Readiness Assessment	This activity will be conducted simultaneously by all SDOs in Region XI. Regional Office internal auditors will be assigned randomly to various SDOs to carry out the readiness assessment.	RO IQA Team	August 18-22, 2025	All SDOs
9	Stage 1 External Audit	A Stage 1 audit in the ISO certification process, often referred to as "document review," is a preliminary assessment that focuses on evaluating the SDOs readiness for the full Stage 2 audit.	SDO personnel RO Representatives	September 2025	All SDOs
10	Stage 2 External Audit	A Stage 2 audit in the ISO certification process is a comprehensive evaluation that assesses the effectiveness of an organization's management system in practice.	SDO personnel RO Representatives	October 2025	All SDOs
11	ISO 9001 Awarding			December 2025	All SDOs



Republic of the Philippines
Department of Education

24 FEB 2021


DepEd ORDER
No. **009** s. 2021

**INSTITUTIONALIZATION OF A QUALITY MANAGEMENT SYSTEM
IN THE DEPARTMENT OF EDUCATION**

To: Undersecretaries
Assistant Secretaries
Minister, Basic, Higher and Technical Education, BARMM
Bureau and Service Directors
Regional Directors
Schools Division Superintendents
Public and Private Elementary and Secondary School Heads
Division Chiefs
All Others Concerned

1. The Department of Education (DepEd) issues the enclosed Guidelines on the **Institutionalization of a Quality Management System (QMS)** certifiable to ISO 9001 standards toward consistent, effective and efficient delivery of basic education services across all levels of governance: central office, regional offices, schools division offices, and schools/community learning centers (CLCs).
2. This is pursuant to Executive Order No. 605, s. 2007 titled *Institutionalizing the Structure, Mechanisms, and Standards to Implement the Government Quality Management Program (GQMP)*, which directs all departments and agencies of the Executive branch to adopt a QMS as part of the implementation of a government-wide quality management program.
3. Furthermore, this is in line with the Department's thrust to deliver citizen-centric quality public service as evidenced by its consistent accomplishment of agency performance targets.
4. This Order aims to provide DepEd offices and schools/CLCs with guidelines and standards to integrate DepEd internal systems and processes, upgrade people capacity, ensure consistency in the delivery of quality services, and foster continuous improvement that will result in enhanced and sustained client satisfaction. Private educational institutions are encouraged to adopt these guidelines and establish a QMS.
5. All other QMS-related DepEd issuances, rules and regulations, as well as provisions, which are inconsistent with this policy are repealed, rescinded, or modified accordingly.
6. For more information, please contact the **Bureau of Human Resource and Organizational Development**, 4th Floor, Mabini Building, Department of Education Central Office, DepEd Complex, Meralco Avenue, Pasig City through email at nqmssupport@deped.gov.ph or at telephone number (02) 8633-5375.

7. Immediate dissemination of and strict compliance with this Order are directed.


LEONOR MAGTOLIS BRIONES
Secretary

Encl.:
As stated

References:
DepEd Order No. 43, s. 2010
DepEd Memorandum No. 035, s. 2020

To be indicated in the Perpetual Index
under the following subjects:

BUREAUS AND OFFICES
CERTIFICATION
PERFORMANCE
RULES AND REGULATIONS
SCHOOLS
SERVICE

DJP/SMMA/JD - DO Institutionalization of QMS
June 11/December 17, 2020



DEPED-OSPC-448324



Republic of the Philippines
Department of Education
DAVAO REGION

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24 FEB 2021


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No. **009** s. 2021

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IN THE DEPARTMENT OF EDUCATION**

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June 11/December 17, 2020



DEPED-DSEC-440329